

## **Australian Government Response to the Syrian and Iraqi Humanitarian Crisis Frequently Asked Questions**

**1. I have already submitted an application before and it's still being processed. Should we apply again after the new government announcement?**

If you have already lodged an application for a Refugee and Humanitarian visa and have not received a decision yet, you do not need to lodge a new application or contact us about the progress of your application.

**2. I have a refused application; will it be reconsidered with the new governmental announcement?**

If you have an application that was refused, you must lodge a new application.

**3. If my proposer has applied for me in Australia, would it be better to apply directly to the Embassy?**

It is best if you have a family member to propose your application in Australia. An application lodged in Australia is given priority. You do not need to apply directly to the Embassy.

**4. What is the best way to apply for a Refugee and Humanitarian visa?**

It is best if you register with the UNHCR. The UNHCR will consider whether to refer your application to us. This is the preferred pathway. Applications referred by the UNHCR will be given priority.

If you have a family member in Australia, ask them to lodge an application for you at the OHPC in Australia.

**5. If I have a refugee certificate from the UN, can I bring the forms with the certificate and apply directly to the embassy?**

If you are registered with the UNHCR, the UNHCR will consider whether to refer your application to us. This is the preferred pathway. Applications referred by the UNHCR will be given priority.

**6. Do I need to complete Form 80?**

You should only submit a Form 80 in Amman if you have been contacted by the Australian Embassy and asked to submit this form.

If you are lodging an application with the Embassy, you must lodge a complete application. This includes a Form 80.

**7. I have a file with the UNHCR but if I have to wait until the interview and it will take so long, can I apply through the embassy?**

If you are registered with the UNHCR, the UNHCR will consider whether to refer your application to us. This is the preferred pathway. Applications referred by the UNHCR will be given priority.

If you have a family member in Australia, ask them to lodge an application for you at the OHPC.

## **8. Where is my application up to?**

If you have already lodged an application for a Refugee and Humanitarian visa and have not received a decision yet, please do not lodge a new application or contact us about the progress of your application. Your application is being considered and we will contact you at the next processing stage.